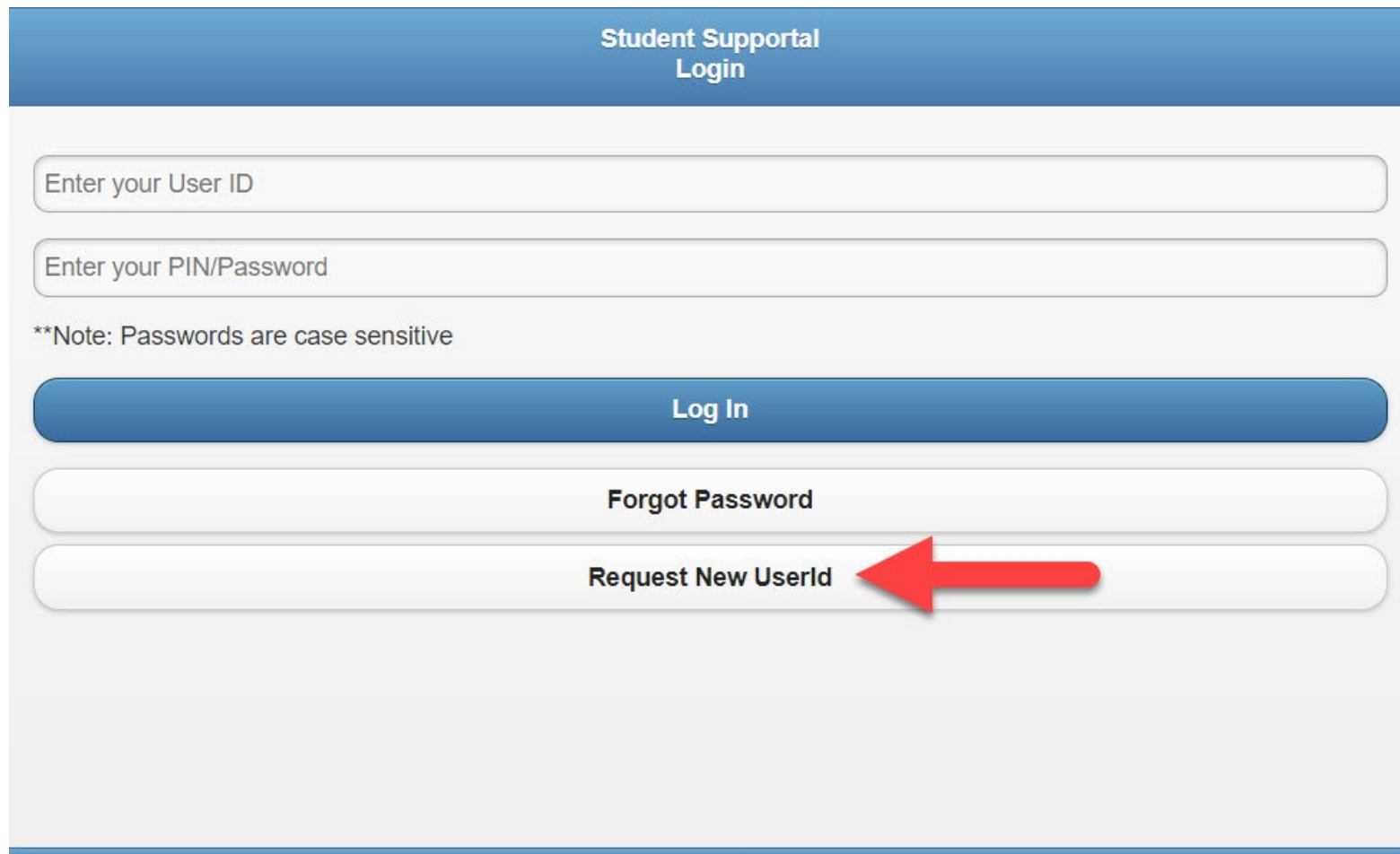


How to Create a Student Supportal Account

If you have any issues with your login or creating your account, please contact your school.

To access the Student Supportal, go to <https://studentsupportal.com/>

A login screen will appear asking you to sign in. If this is your first time accessing the Student Sup-portal, clock the "Request New UserID" button.



Student Supportal
Login

Enter your User ID

Enter your PIN/Password

**Note: Passwords are case sensitive

Log In

Forgot Password

Request New UserId

After clicking "Request New User Id", you are required to enter your social security number, your email address, and your date of birth. This information is used to match up your STARS student account.

Student Supportal Request a User ID

Enter your Social Security #:



Enter your E-Mail Address:



Birth Date:

mm/dd/yyyy



Next

Cancel

If you receive an error message that says, "**There is no match on Social Security, Email Address, and Birth Date - Contact your School,**" reach out to your admissions department and have them verify your social security number, your email address, and your birthdate is correct in your student record.

**Student Supportal
Request a User ID**

123456789



JohnDoe@CareerSchool.com

Birth Date:
01/02/2000

Next

Cancel

There is no match on Social Security, Email Address and Birthdate - Contact your School



If you entered the correct information, the screen will refresh and you will be able to create a User ID and a password. Your password must be at least 8 characters long and contain at least one number. Do not use any special characters or symbols in your password.

The screenshot shows a web form titled "Student Supportal Request a User ID". The form contains several input fields: a phone number field with "123-45-6789", an email field with "JohnDoe@CareerSchool.com", a birth date field with "01/01/1999", a "Enter a User ID" field, a "Enter a PIN/Password" field, a "Confirm your PIN/Password" field, a dropdown menu currently showing "*None", and a "Enter your Validation Answer" field. Red arrows point to each of these fields. At the bottom, there are two buttons: "Create UserId" and "Cancel". A purple note at the bottom of the form reads: "Passwords must be at least 8 characters and have at least one number - Avoid special characters in User ID and Password."

You will also need to select a security question and enter an answer. Then click "Create UserID."

Student Supportal Request a User ID

123-45-6789

JohnDoe@CareerSchool.com

Birth Date:

01/01/1999

JohnDoeStudent

.....

.....

What is your mother's maiden name?



Marie

Passwords must be at least 8 characters and have at least one number - Avoid special characters in User ID and Password.

Create UserId



Cancel

The screen will refresh again, and the Student Supportal will ask you to enter your new password. After you enter the password, click "Log In."

Student Supportal
Login

JohnDoeStudent

.....

**Note: Passwords are case sensitive

Log In

Forgot Password

Request New UserId

The STARS Student Supportal now has an app in the App Store and Google Play! Search for STARS Campus Solutions to download the app to Android or iPhone!

